Could Not Locate Student Record Error Message in Student Online PID Generation

Knowledge Base Article Filed under

- PID [1]

1669

Question:
When I try using the student online PID generation form, "pidgen", I get the "We could not locate your record in the student record data base" error message. What is wrong and how do I fix it?

Answer:
For instructions, see Receiving a Could Not Locate Your Record Error Message During Student Online PID Generation [2].

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[1] https://computing.vt.edu/category/categories/security-ids/pid