IT Status

Update: This issue is resolved in LastPass version 4.1.39.

DUO 2-Factor Authentication - Duo-protected authentications to Last Pass failing related to recent LastPass update v4.1.37 and v4.1.38

There is an issue with the update of LastPass Chrome Extension version 4.1.37 that causes a "Multifactor authentication failed!" message to appear after users enter their username and password, before being displayed the DUO Authentication Prompt. The latest update (v4.1.38) has also failed to fix the error. Last pass is aware of the issue and are working on it. In the meantime, all other authentications to non-web-based LastPass applications like the mobile version of their applications appear to work fine.

A short term fix is to use an incognito/private browsing window in the browser, LastPass doesn't work in private browsing by default.