phones

IT Status

UPDATE 1:00p: Service appears to be fully functional.

UPDATE 11:53a: Level-3 indicates that service is being restored. A limited number of test calls are flowing into the university. Additional testing and corresponding status update to follow.

UPDATE: If you need to contact 4Help from an outside line, you may dial: 540-553-9750

UPDATE 11:30a: All Level-3 customers throughout southeastern U.S. are impacted.

University Phones: We have confirmed that there is an issue with campus telephony. No incoming calls, from outside callers, can currently be received by Virginia Tech extensions. We are aware of the issue and technicians are working on the problem.

UPDATE: When an outside caller calls a VT phone number, they get a busy signal or "called failed" message. However, calls from a VT number to another VT number are working.

Service Down

Service Down [Resolved]

Created: Tue, 10/04/2016 - 11:02am Resolved: Wed, 10/05/2016 - 9:09am Duration: 22 hours 7 min 12 sec 1269 Views

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