SPOT

IT Status

April 27 update: SPOT is still experiencing issues related to email notifications. The automatic notification function in SPOT is currently not distributing reminders every three days. Late on 4/26/2016, 23,724 emails did go out to students (out of slightly over 26,000 students that still need to complete surveys). Some of these students got three reminders yesterday, which certainly is less than ideal. We are working to get the system back to normal with automatic, scheduled reminders. The SPOT survey can be directly accessed by pointing your browser to this URL: https://spot.tlos.vt.edu [1]

SPOT is currently experiencing issues related to email notifications. The automatic notification function in SPOT is currently not distributing reminders every three days. Some students may have received duplicate email reminders and/or encountered issues completing their surveys. We are working to correct the problem but do not have an ETA on resolution. The SPOT survey can be directly accessed by pointing your browser to this URL: https://spot.tlos.vt.edu [2].

Service Degraded

Service Degraded [Resolved]

Created: Wed, 04/27/2016 - 7:59am Resolved: Thu, 04/28/2016 - 9:47am Duration: 1 day 1 hour 48 min 1508 Views
Source URL: https://computing.vt.edu/content/spot

Links:
[1] https://spot.tlos.vt.edu