IT Status

"Password doesn't match" error. 4Help is aware that after you change your VT Google password, you will be unable to log on to VT Google Apps services including Mail, Drive, Groups, etc. 4Help is notifying the appropriate people.

12:00 Noon: Engineers have found a backlog on Google password replication. Once the backlog clears you should be able to log on with your changed password that you set earlier.

You may be able to log on with your old VT Google password until the system catches up and syncs the new password.

Service Degraded

Created: Thu, 04/14/2016 - 11:20am Resolved: Fri, 04/15/2016 - 1:16pm Duration: 1 day 1 hour 56 min 1798 Views

Source URL: https://computing.vt.edu/content/google-0