Google Apps

IT Status

UPDATE: We are again receiving reports with "User Unknown" bounceback errors. We have notified the mail and Google Apps administrators.

UPDATE: This issue should be resolved. If you continue to receive "User Unknown" bounceback errors contact 4Help by visiting 4help.vt.edu.

UPDATE: If people emailing your VT Google Apps email address receives a "User Unknown" bounceback, then you will need to update your VT Google Apps Mail password. See Changing your VT Google Apps Mail Password [1]

4Help is receiving reports that people emailing certain @vt.edu addresses (specifically VT Google Apps accounts created recently) are receiving bouncebacks of "User Unknown" despite the VT Google Apps email account existing.

Service Degraded

Created: Wed, 01/20/2016 - 5:19pm Resolved: Mon, 01/25/2016 - 9:33am Duration: 4 days 16 hours 14 min 2250 Views
Source URL: https://computing.vt.edu/content/google-apps

Links: