Network issues

IT Status
RESOLVED at 10:45a 11/23/15

Burruss Hall Router Failure Service Impact:
1. Inbound/outbound voice calling to public telephone network
2. Wired/wireless network service in Burruss Hall and other buildings listed below.

At approximately 8:40 a.m. today, abnormal CPU activity was identified in the Burruss network core aggregation device, causing all network routing activity originating in the Burruss node to cease. This has interrupted service to phones and computer connections in the Burruss region of the campus (list of buildings below).

Bishop Favrao Hall
Burchard Hall
Burruss Hall
Capri Building
Point West Commons
3 Construction Trailer
Classroom Building Cowgill Hall Davidson Hall Derring Hall Durham Hall G. Burke Johnston Student Center Goodwin Hall Hahn Hall North and South Hancock Hall
Holtzman Alumni Center
Lavery Hall
McBryde Hall
Norris Hall
Holden Hall
Pamplin Hall
Patton Hall
Perry Street Parking Garage
Point West Commons - 100M Point West Commons 2
Randolph Hall Building 270C (Randolph Annex)
Robeson Hall
Skelton Conference Center
The Inn at Virginia Tech
University Gateway Center
University Mall Phase
2Plant Pathology
Garage Visitors and Undergraduate Admissions Center
Whittemore Hall
Williams Hall
Wright House

Solitude Ethernet and wireless systems down
Service Down

Service Down [Resolved]

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