Multiple Network issues Wireless

IT Status

UPDATE 7/2/2015 8:55a : The fiber cut was repaired around 11:30 p.m. last evening. Services should be normal.

7/1/15 4:58pm update: MOST services have been restored using an alternate fiber connection. This has restored connectivity, and related services, to NoVa using MBC’s (Mid-Atlantic broadband communities corporation) network, bypassing the cut fiber. There are still issues with the storage network between several locations.

7/1/15 4:35pm Update: Multiple network issues. Network Engineers are working on the issues. Information will be posted as it becomes available.

1. A fiber optic cable cut in Blacksburg is impacting 5-digit extension calling. Please dial complete numbers for all calls. ETA for Repair: early morning 7/2/15 The phones at NVC, VTRCA, LCIFF, Richmond and the Equine Medical Center are impacted by the outage. Outgoing long distance service has been disrupted at several of the locations.
2. TSM is currently down due to the fiber cut.
3. Engineers are working to resolve wireless network certificate configuration problems for some users of VT-Wireless and Eduroam. No ETA.
4. Mail delays: The mail team is reporting possible mail queuing issues. They are actively monitoring the situation.

Service Degraded

Service Degraded [Resolved]

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