April 12, 2015, from 10am to 1pm, maintenance is scheduled for the Enterprise VNX storage system to upgrade the disk drive firmware.

IT Status

April 12, 2015, from 10am to 1pm, maintenance is scheduled for the Enterprise VNX storage system to upgrade the disk drive firmware.

This should be a non-disruptive upgrade. Should you encounter difficulties with any systems before, during or after the maintenance window, please contact 4Help via 540-231-4357 or http://4help.vt.edu/ [1] for assistance.

The following services are supported by the VNX5700 storage system:

• Banner production database

• Banner applications:
  o Internet Native Banner
  o Self-Service Banner (aka Hokiespa)
  o Banner Workflow
  o Travel & Expense
  o Effort Reporting

• Technology-enhanced Learning and Online Strategies
  o SPOT Survey
  o Scholar

• Timeclock Plus

• Data Warehouse

• Jira, Confluence, JasperSoft

• MyVT

• Account Manager

• WebHosting

• VT Office Communications Server

• VT Windows Software Update Service/VTWSUS • Network Backup Service including TSM and NetWorker

Service Info [Resolved]
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Source URL:
https://computing.vt.edu/content/april-12-2015-10am-1pm-maintenance-scheduled-enterprise-vnx-storage-system-upgrade-disk

Links: