UPDATE on Exchange issues

UPDATE on Exchange issues, 3/4/15 10:30a: As of this morning, all account re-merges have been completed, and a majority of affected users have been able to clean up duplicate entries and empty emails that appeared as a result of the data merge. Collaborative Computing Services personnel and 4Help consultants will now be able to focus their full attention on supporting users who continue to experience problems related to this server failure.

If you are still experiencing problems as a result of the server failure or data restoration process, please contact 4Help Self Service to report the problem, or to update your existing ticket.

To view history of the issues, please see: https://computing.vt.edu/content/email-news [1]

Service Info

Created: Wed, 03/04/2015 - 11:30am Resolved: Wed, 03/11/2015 - 8:45am Duration: 6 days 21 hours 14 min 2594 Views

Source URL: https://computing.vt.edu/content/update-exchange-issues

Links:
[1] https://computing.vt.edu/content/email-news