

## NetApp Maintenance on June 29th

### IT Status

Maintenance for the central network storage system referred to as Storage.vt.edu, skipper.cc.vt.edu and minnow.cc.vt.edu is scheduled for Sunday, June 29, 2014, from 8am to 10am. This will include hardware maintenance on 'minnow' that requires a reboot while *\*not\** in failover mode, thereby interrupting services dependent on that machine.

Along with this maintenance, the NetApp authentication for Windows will move from the AIS child domain to the CNTRLSRVS child domain in the Hokies Active Directory. Windows users of NetApp on both 'minnow' and 'skipper' will lose connection to their network attached storage or NAS shares during the maintenance and will need to reconnect after it's completed.

Services that rely on the Netapp and will be down during the maintenance:

- Exchange
- CNRE department shares
- Mystore and Mystore2
- Department shares on the NAS

Services that should not be affected during the Netapp maintenance:

- VT Confluence
- JIRA
- Banner Document Management System/Application Xtender

### Technology-enhanced Learning and Online Strategies

- Scholar
- FDI Registration
- SPOT Survey
- iTunesU

### Ensemble Content Management System-Publishing only

### Web Hosting

- All hosted websites
- MySQL Databases associated with hosted websites
- VT Calendar ([calendar.vt.edu](http://calendar.vt.edu))
- VT Survey ([survey.vt.edu](http://survey.vt.edu))

### Filebox - All fileboxes

Following the scheduled maintenance, problems should be reported to 4Help at 540-231-4357 or via <http://4help.vt.edu> [1].

### Service Info

Service Info [Resolved]

Created: Wed, 06/25/2014 - 2:43pm Resolved: Mon, 06/30/2014 - 1:33pm Duration: 4 days 22 hours  
50 min 3456 Views

**Source URL:** <https://computing.vt.edu/content/netapp-maintenance-june-29th>

**Links:**

[1] <http://4help.vt.edu>