VNX 5700 storage system

IT Status

On Sunday June 22 there are TWO maintenance windows scheduled:

**5AM-8AM:** bypass on B UPS

**9AM-1PM:** VNX 5700

See details below:

From 9am to 1pm maintenance will be performed on the VNX 5700 storage system. It is anticipated services will not be affected by this maintenance, however if you experience issues with the services that depend on the VNX5700, please contact 4help.

The following services depend on the VNX5700:

* Banner production database

* Banner applications:
  - Internet Native Banner
  - Self-Service Banner (aka Hokiespa)
  - Banner Workflow
  - Travel & Expense
  - Effort Reporting

* TLOS, or "Technology-enhanced Learning and Online Strategies".
  - FDI Registration
  - SPOT Survey

* Timeclock Plus

* Data Warehouse

* Jira, Confluence, JasperSoft

* MyVT

* Account Manager

* WebHosting

* VT Office Communications Server

* VT Windows Software Update Service/VTWSUS

* Network Backup Service including TSM and NetWorker
Data Center maintenance has scheduled a bypass on the "B" UPS for Sunday morning, June 22nd, from 5AM-8AM. This bypass is required for connection of all new batteries to the UPS.

It is anticipated that services will NOT be affected by this maintenance, however if you experience issues with the following services during the maintenance period, please contact 4help.

Services served by the "B" UPS:

* SMT IBM GPFS nodes
* ARC BlueRidge
* ARC Athena/DEQ
* ARC Ithaca/iDataPlex
* ARC Hess
* NI&S ASCED
* NI&S PlanetLab
* SMT SGI Research Storage
* VBI Pecos (and supporting systems)
* VBI Cabinet
* VBI SGI Storage (in cab w/Mobybits)
* Chemistry Research cluster (Cerebro)
* Chemistry Research cluster (Eldorado)
* Physics Research cluster
* CS ATAACK cluster
* VTTI GreenPlum
* VTTI Cabinet
* VTTI Scientific Data Warehouse
* ESM Research Cluster (LCC)
* ARC HokieSpeed
* ARC HokieOne
* SMT CXFS
* ARC Isilon storage and Hypervisors
* Library              Catalog servers
* UAS     BladeCenter 1
* UAS     Cabinet
* UAS     R515
* UAS     Zabbix/Monitor
* OVPR    Cabinet
* SMT     VNX (Camera)
* SMT     NetApp
* SMT     P520
* CNS     MLXes
* CNS     Cabinet
* CNS     Border 6509
* MSIS Cabinet(s)
* TLOS Cabinet
* Library              Cabinet
* ARC     Isilon Storage

Please contact 4Help at [http://4help.vt.edu/](http://4help.vt.edu/) or call 540-231-4357, with questions.

Service Info

Service Info [Resolved]

Created: Tue, 06/17/2014 - 5:06pm Resolved: Wed, 06/25/2014 - 2:19pm Duration: 1 week 21 hours 13 min  3715 Views

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