Using Banner After Updating Java in Mac Os or Windows

Knowledge Base Article Filed under

- Banner/Warehouse [1]
- Security & IDs [2]

3948

**Question:**

I updated to the latest version of Java in Mac OS or Windows, and now I cannot access or use Banner. When I try to access or use Banner, I see a blank white screen.

**Answer:**

For instructions, see Using Banner After Updating Java in Mac OS or Windows [3].

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[1] https://computing.vt.edu/category/categories/bannerwarehouse